

# How to Save a Debug Log

ADA creates a new debug log every time it is turned on. This log contains a significant amount of user and system information and is very useful when diagnosing a problem with ADA.

## To SAVE DEBUG:

1	From the Setup Screen press Diag, select SAVE DEBUG using A and T. Press Enter.
2	At the SAVE DEBUG: prompt, choose SELECTED, CURRENT LOG, LAST 5 LOGS, LAST 20 LOGS, ALL LOGS using and . Press Enter.
3	At the SAVE TO: prompt, select the device using and T. Press Enter. This list will include any N:NETWORK or E:USB DRIVE connected to the ADA.
4	At the <b>SELECT FOLDER</b> : prompt, select the destination folder using and then press

#### EMAIL DEBUG LOGS

If ADA is connected to the internet, the logs can be sent directly to iZ Technology Support using the **EMAIL DEBUG** option. To assist the support process, ADA's serial number, current software version, and information about the installed memory and processor will automatically be included in the email.

## To EMAIL DEBUG:





# **iz support technical memo**

4 the prompt for **REPLY EMAIL** enter an email address that an iZ Support Agent can reply to.



A QWERTY keyboard is required to type in any text information.



6 At the SEND EMAIL NO/YES, select YES and press Enter .

A confirmation email will be sent to the **REPLY EMAIL** address that the email has been sent.